Variable Buoyancy Backboard Product Contract

	Customer need	Product attributes/ metrics	Units	Engineering specs/ values
Operation and Usability	Can be easily carried by a single lifeguard	Mass of board on dry land	kg	less than 8
	Can be easily positioned under victim during rescue	Minimum positive buoyancy	N	acceptable range: 22- 90
	Inflation controls can be operated by single lifeguard	controls can be operated with one hand	binary	yes
	Reaches maximum buoyancy quickly Can support victims of	Time to reach maximum buoyancy	seconds	less than 5
	varying weight Can support heavy	Maximum buoyancy	N	at least 200
	patients out of water	Load capacity	lbs.	at least 400
	Intuitive to use	Time for experienced user to locate and activate controls	seconds	less than 3
	Easy for new lifeguard to master	Training time	minutes	less than 5
Maintenance and Financial	Quick to reset between usages	Reset time	minutes	less than 10
	Provides indication of current product operability	Status indicator	binary	yes
	Inexpensive to maintain	Running cost	dollars per reset	less than 10
	Affordable to purchase Product lifespan is comparable to other backboards	Initial system cost Product life	dollars years	less than 1000 at least 5
Medical	Allows for X-ray of patient while on board	X-ray translucent	binary	yes
	Sanitary	Can be decontaminated	binary	yes